



Area 4 Shenandoah Valley – Quick Reference Guide

Cities of Harrisonburg, Staunton & Waynesboro.
Counties of Augusta, Highland & Rockingham.



This listing is grouped by category and does not list all the services provided by an agency.
Some services have eligibility requirements and some are contingent upon funding availability.

Access this Quick Reference Guide & the statewide Employment Resource Guide at:
<http://vwn.vccs.edu/> Click on: **Jobs/Career Assistance**

For other services/information not listed Call 211 or go to the website: www.211virginia.org

EMPLOYMENT

Career Counseling/Employment Resources

Virginia Workforce Center/VEC	Fishersville	540-942-4138
	Harrisonburg	540-434-2513
	Covington	540-962-0983
Manpower	Covington	540-962-5855

Career/Education/Training

Virginia Workforce Center	Harrisonburg	540-434-2513
	Fishersville	540-885-3490
Blue Ridge Community College		540-234-9261
Massanutten Technical Center	Harrisonburg	540-434-5961
Valley Technical Center	Fishersville	540-245-5002
James Madison University – Continuing Ed.		540-568-6131
Jobs Corps (ages 16 – 24)		804-340-5540
Dept of Labor and Industry Apprenticeship		540-248-9280

Adult Education & Literacy/Tutoring

Learn English & Reading Now	Augusta	540-245-5136
Valley Tech - Adult Learning Center	Augusta	540-245-5083
Dayton Learning Center	Harrisonburg	800-336-6012
	Or	540-879-2833
Skyline Literacy Coalition	Harrisonburg	540-433-0505
Elkton Area United Services (EAUS)	Elkton	540-298-8685
Literacy Volunteers	Fishersville	540-949-6134

Workforce Support Services

Dept of Rehabilitative Services	Harrisonburg	540-434-5981
	Fishersville	540-332-7700
Dept. for the Blind & Vision Impaired		540-332-7729
Dept. for the Deaf & Hard of Hearing		540-332-7704
Deaf & Hard of Hearing Outreach Spec. V/T		888-851-0248
Disability Program Navigator	Harrisonburg	540-434-5981
Community Work Incentive Coordinator (SS)		804-895-1837
Community Resource Ctr.Hburg/Rockingham		540-433-3888
Ex-Offender Assistance:		
Kingsway Prison & Family Outreach		540-433-5688
VA CARES	Alexandria	703-838-0901
Project Soar	Richmond	804-674-3612 ext 1130
Job Accommodation Network		800-526-7234
New Bridges Immigrant Resource Center		540-438-8295
PD 6 AT Equipment Recycling Network		540-332-7706
Refugee/Immigration Services		Call 211
Sign Language Interpreters		800-552-7917
Telamon (Farmworkers Services)		434-985-9062
The Highland Center	Highland County	540-468-1922
VA Relay - Communication Deaf/Hard of Hearing		Call 711
Valley Association for Independent Living (VAIL)		540-433-6513
Virginia Assistive Technology System (VATS)		800-435-8490
Woodrow Wilson Rehabilitation Center		800-345-9972

Senior Employment Services

Senior Community Employment Prog. (SCEP)		
	Harrisonburg/Rockingham	540-434-2513
	Staunton/Waynesboro/Augusta	540-213-1332
Valley Program for Aging Services		800-868-8727

Youth Employment Services

Central Shen. Valley Ofc. on Youth	Staunton	540-332-3806
	Waynesboro	540-942-6757
Goodwill - WIA Youth Prog.	Hburg/Rham	540-290-4244

Unemployment Assistance and Benefits

Va. Employment Commission	Fishersville	540-942-4138
	Harrisonburg	540-434-2513
	Covington	540-962-0983
VEC Customer Contact Center	Statewide	866-832-2363

Veterans Employment and Benefit Services

Veterans Representative	Fishersville	540-942-4138
	Harrisonburg	540-434-2513
	Covington	540-962-0983
VA Contract Outpatient Clinic	Harrisonburg	540-442-1773
Veterans Claims Office	Staunton	540-332-7840
VA Hospital – Martinsburg WV		304-263-0811
VA Dept. of Veteran Services	Richmond	804-786-2261
American Legion	Richmond	804-353-6606
Disabled American Veterans	Statewide	540-206-2575
Dept of Veterans Affairs	Statewide	800-827-1000
Veterans of Foreign Wars	Statewide	800-888-3521
Virginia Wounded Warrior Program		877-832-6997
Virginia Veteran Honorary HS Diploma		804-225-2924
Homeless Veteran's Program		304-263-0811

EMERGENCY / MENTAL HEALTH SERVICES

Adult Protective Services

(Elderly or Adults with a Disability) 888-832-3858

Crisis/Help Hotlines

Community Services Board		
	Harrisonburg/Rockingham	540-434-1766
	Valley	540-885-0866
	Or	866-274-7475
New Directions Center	Staunton	540-886-6800
American Red Cross	Covington	540-962-6456
National Runaway Switchboard		800-621-4000
Virginia Missing Children's Clearinghouse		800-822-4453
Suicide Hotline		800-784-2433
Nat'l Suicide Prevention Lifeline (Vets press '1')		800-273-8255

Domestic Violence

Ctr. for Marriage/Family Guidance	Hburg	540-433-1546
Collins Center	Harrisonburg/Rockingham	540-434-2272
First Step: A Response to Domestic Violence		540-434-0295
New Directions	Staunton	800-564-2836
Virginia Sexual & Domestic Violence Hotline		800-838-8238
Dept. of Social Services		(See Social Services)

Mental Health Services

Community Services Boards:		
Valley	Staunton	540-887-3200
	Emergency	866-274-7475
Harrisonburg/Rockingham	Harrisonburg	540-434-1941
	Emergency	540-434-1766

Substance Abuse/Prevention

Alcoholics Anonymous	Valley/Staunton	540-434-8870
Alcoholics Anonymous	Valley Intergroup	800-499-6005
Al-Anon/AlaTeen	Statewide	888-425-2666
Alcoholics Anonymous/Al-Anon	Waynesboro	540-949-7777
Blue Ridge Narcotics Anonymous		540-885-7800
Addiction Helpline		800-559-9503
Alcohol Safety Action Program		540-434-0154
Narcotics Anonymous		800-777-1515
National Center for Substance Abuse		800-662-4357

CHILDREN**Child & Day Care**

Quality Child Care Initiative Referrals	Staunton	540-245-5437
Child Care Connection Referrals	Harrisonburg	800-377-4453
Dept. of Social Services -	Waynesboro	(See Social Services)

Child Protective Services 800-552-7096

Ctr. for Marriage/Family Guidance	Harrisonburg	540-433-1546
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(Supervised Visitation Services)

Child Support Enforcement 800-468-8894**FINANCIAL SERVICES / LEGAL ASSISTANCE****Budget & Credit Counseling** (some with free consultations)

ClearPoint Financial		877-877-1995
Virginia Cooperative Extension		540-245-5757
Consumer Credit Counseling	Verona	540-245-5750
	Staunton	540-885-4799
MMI Consumer Free Credit Counseling		800-747-4222
VCE Consumer Credit Counseling		540-459-6140

Temporary Financial Assistance

Salvation Army	Staunton	540-885-8157
	Harrisonburg	540-434-4854
	Waynesboro	540-943-7591
	Covington	540-962-6206
General Relief	Harrisonburg/Rockingham	540-564-3000
Church Relief Assoc.	Staunton/Augusta	540-886-3957
Cure-Christians United Relief	Waynesboro	540-949-6904
Dept. of Social Services		(See Social Services)

Legal Services

Blue Ridge Legal Services	Harrisonburg	540-433-1830
Virginia Lawyer Referral Service		800-552-7977

FOOD / FUEL / CLOTHING RESOURCES**Food Banks**

Blue Ridge Area Food Bank	Verona	800-296-3663
Church Relief Association	Staunton/Augusta	540-886-3957
Valley Mission	Staunton	540-886-4673
Salvation Army	Staunton	540-885-8157
	Waynesboro	540-943-7591
Elkton Area United Services (EAUS)	Elkton	540-298-8685
Local Church/Community Groups		Call 211
Food Stamps		(See Social Services)

Fuel Assistance & Utility Budget Plans

Columbia Gas of Virginia		800-543-8911
Dominion Virginia Power		888-667-3000
Elkton Area United Services (EAUS)	Elkton	540-298-8685
DSS – Fuel Assistance		(See Social Services)

Clothing

Salvation Army	Harrisonburg	540-434-4854
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Clothes Closet	Harrisonburg	540-434-6241
Goodwill	Harrisonburg	540-434-6050
Thrift Store	Staunton	540-886-1110
Goodwill	Staunton	540-886-8910
Salvation Army	Stuarts Draft	540-337-0882
Goodwill	Waynesboro	540-941-8526
Elkton Area United Services (EAUS)	Elkton	540-298-8685

HEALTH / MEDICAL / PRESCRIPTION ASSISTANCE

Community Health Center	Harrisonburg	540-433-4913
Free Clinic	Harrisonburg/Rockingham	540-433-5431
	Augusta Regional	540-332-5606
Health Dept.	Harrisonburg/Rockingham	540-574-5100
	Highland	540-468-2270
	Staunton	540-332-7830
	Waynesboro	540-949-0137

Medical Insurance/FAMIS/Medicaid

FAMIS Information	866-873-2647
Medicaid Recipient Helpline	804-786-6145
Dept. of Social Services	(See Social Services)

HOUSING / SHELTER RESOURCES**Rental Referrals/ Subsidized Housing**

HIP–Homeless Intervention Prog.	Harrisonburg	540-432-1812
Redevelopment & Housing	Harrisonburg	540-434-7386
	Waynesboro	800-788-9742
	Staunton	540-886-3413
Elkton Area United Services (EAUS)	Elkton	540-298-8685
VHDA HUD Voucher Program		877-843-2123
USDA Rural Development	Harrisonburg	540-868-1130 ext 4

Shelters Emergency/Transitional**Call 211****LIBRARIES***Call about Computer Access*

Fishersville	540-949-6354
Harrisonburg	540-434-4475
Highland	540-468-2373
Staunton	540-332-3902
Waynesboro	540-942-6746

SOCIAL SERVICES / SOCIAL SECURITY**Temporary Assistance for Needy Families (TANF)/ Virginia's Initiative for Employment not Welfare (VIEW)/ Food Stamps Employment & Training Program (FSET)**

Social Services	Augusta/Staunton/Verona	540-245-5800
	Harrisonburg/Rockingham	540-574-5100
	Highland	540-468-2199
	Waynesboro	540-942-6646

Social Security

Staunton	540-885-8959
Harrisonburg	540-433-3015

TRANSPORTATION

Harrisonburg Public & Paratransit	540-432-0492
Coordinated Area Transportation Services (CATS)	540-943-9302
Rockingham County Transportation	540-432-8646
Logisticare (Medicaid)	866-386-8331
Elkton Area United Services (EAUS)	Elkton 540-298-8685
Area Taxi Cabs	Call 211