

Progress Report for Workforce Development FY 2011

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REPORT SUMMARY

Background

Workforce services provided through the community colleges include a host of courses and programs to develop and expand the skills of Virginia's workforce. Services are provided through two major areas: courses offered through workforce development departments and career pathways programs that assist individuals in improving their education and employment status. Courses are comprised of open enrollment, customized, credit, and non-credit offerings. Programs include Apprenticeship Related Instruction, Career Coaches, Career Readiness Certificate, Middle College, and On Ramp.

Achieve 2015 and Other Reporting Requirements

Last year's report marked a change in how VCCS reports workforce activities as the system transitioned from the Dateline 2009 to Achieve 2015 strategic plan format. Under Achieve 2015, workforce services and programs are included in the student access, success, and workforce measurements.

While Achieve 2015 captures the majority of workforce activities, there are additional measures required for state reporting, funding allocations, Chancellor's goals, and other areas that provide more detailed information on the performance of the system. These include non-credit contact hours and duplicated counts on courses offered. Appendix B provides a list of reporting requirements by various topic areas.

Performance in FY 2011

In FY 2011, colleges provided non-credit workforce related instruction to nearly 71,000 students, offered community education/personal enrichment courses to over 11,000 individuals, served over 7,200 employers, and provided 55,000 students with specialized services through career pathways programs. Programs with increased participation include: open non-credit workforce course offerings, employers served, and Career Readiness Certificate (CRC). Programs with decreased participation include: credit workforce courses, custom non-credit workforce courses, and Apprenticeship Related Instruction (ARI).

The chart on the following page provides a summary of Workforce Development Services performance from FY 2009 through FY 2011.

**VCCS Workforce Development Services Performance
FY 2009 - FY 2011**

	FY 2009	FY 2010	FY 2011	2010-2011 Percent Change	
Workforce Development Courses					
Non-Credit Headcount (unduplicated, includes community education)					
Non-Credit Headcount (<i>Access Goal</i>)	89,896	80,431	82,237	2.2%	↑
Non-Credit Under-Represented Population	40.1%	35.2%	28.9%	-6.3%	↓
Course Completers (duplicated count, does not include community education)					
Custom Credit	14,441	10,865	9,546	-12.1%	↓
Custom Non-Credit	62,412	54,446	53,719	-1.3%	↓
Open Credit	41,625	49,522	47,819	-3.4%	↓
Open Non-Credit	43,834	41,256	45,720	10.8%	↑
<i>Total Workforce Course Completers</i>	<i>162,312</i>	<i>156,089</i>	<i>156,804</i>	<i>0.5%</i>	↑
Non-Credit Workforce Contact Hours	1,836,338	1,734,631	1,894,838	9.2%	↑
Employers Served					
Employers Served (<i>Workforce Goal</i>)	6,210	6,497	7,267	11.9%	↑
Career Pathways Programs					
Apprenticeship Related Instruction	7,623	7,406	7,058	-4.7%	↓
Career Coaches* (<i>Access Goal</i>)	57,549	38,691	38,466	-0.6%	↓
Career Readiness Certificate (<i>Success Goal</i>)	5,265	5,821	7,493	28.7%	↑
Middle College	912	1,118	1,105	-1.2%	↓
On Ramp**	N/A	N/A	1,145	N/A	
<p>* Due to additional clarification on individual/small group coaching, Career Coach totals decreased in FY 2010.</p> <p>**The On Ramp program began in FY 2011.</p> <p>Virginia's Tech Prep program was eliminated on July 1, 2011.</p>					

The remaining sections of this report provide detailed data on the courses and programs provided through workforce for FY 2011 and include percentage increases over the prior year. Appendix A includes information on the location of programs and services among the colleges. Appendix B describes the various workforce reporting requirements. Appendix C displays graphical data by college. Appendix D provides detailed data on non-credit headcounts.

For additional questions related to this report, please contact Carrie Douglas, Workforce Services Coordinator (email: cdouglas@vccs.edu or 804/819-1684).

Workforce Development Courses

Types of Courses Offered

Courses provided through workforce development departments can include credit, non-credit, open-enrollment, and customized offerings. Open enrollment courses are available to the general public, while customized courses involve specific training contracted by an employer.

Most workforce development departments at the colleges provide a combination of credit and non-credit courses, as well as customized and open-enrollment courses. Only three workforce development departments (CCWA, GCC, and NVCC) do not offer credit courses. Statewide, 37 percent of those served participated in credit courses and 63 percent participated in non-credit. Approximately 40 percent participated in customized courses. The table below illustrates the percentage of completers for credit and customized courses by college.

Types of Workforce Courses Offered FY 2011 (duplicated count)			
College	Total Served	Percent Served through Customized Courses*	Percent Served through Credit Courses*
Blue Ridge	7,647	73%	4%
CCWA	14,086	60%	0%
Central Virginia	3,147	56%	45%
Dabney S. Lancaster	2,373	11%	94%
Danville	3,097	26%	70%
Eastern Shore	1,276	33%	12%
Germanna	2,863	28%	0%
Lord Fairfax	11,414	23%	34%
Mountain Empire	4,367	39%	23%
New River	3,530	64%	18%
Northern Virginia	16,373	12%	0%
Patrick Henry	3,239	71%	15%
Paul D. Camp	2,660	79%	15%
Piedmont Virginia	5,854	47%	1%
Rappahannock	2,886	31%	11%
Southside Virginia	15,344	30%	75%
Southwest Virginia	1,254	11%	98%
Thomas Nelson	13,139	80%	8%
Tidewater	28,663	26%	78%
Virginia Highlands	2,243	19%	45%
Virginia Western	7,405	44%	59%
Wytheville	3,944	51%	78%
Total	156,804	40%	37%
*Customized courses can include non-credit and credit courses. Therefore, the figures provided for the number served through customized training and through credit are not mutually exclusive.			

Workforce Course Completers

In FY 2011, the total number of WDS course completers (duplicated count) increased by .5 percent from 156,089 to 156,804. As the table on the following page illustrates, open enrollment completers increased 3 percent from FY 2010 to FY 2011, while customized training completers decreased 3 percent during the same timeframe.

Total WDS Course Completers FY 2010 to FY 2011				
College	WDS 2010	WDS 2011	Net Change 2010-2011	% Change 2010-2011
Blue Ridge	7,453	7,647	194	2.6%
CCWA	14,104	14,086	-18	-0.1%
Central Virginia	3,072	3,147	75	2.4%
Dabney S. Lancaster	2,278	2,373	95	4.2%
Danville	2,892	3,097	205	7.1%
Eastern Shore	2,011	1,276	-735	-36.5%
Germanna	2,791	2,863	72	2.6%
Lord Fairfax	12,173	11,414	-759	-6.2%
Mountain Empire	3,911	4,367	456	11.7%
New River	4,505	3,530	-975	-21.6%
Northern Virginia	15,998	16,373	375	2.3%
Patrick Henry	2,746	3,239	493	18.0%
Paul D. Camp	2,277	2,660	383	16.8%
Piedmont Virginia	6,583	5,854	-729	-11.1%
Rappahannock	2,794	2,886	92	3.3%
Southside Virginia	15,165	15,344	179	1.2%
Southwest Virginia	1,822	1,254	-568	-31.2%
Thomas Nelson	12,002	13,139	1,137	9.5%
Tidewater	31,181	28,663	-2,518	-8.1%
Virginia Highlands	2,289	2,243	-46	-2.0%
Virginia Western	4,027	7,405	3,378	83.9%
Wytheville	4,015	3,944	-71	-1.8%
Total	156,089	156,804	715	0.5%

**Percent Change in Open and Custom Course Completers
FY 2010 to FY 2011**

College	Custom 2010	Custom 2011	Net Change Custom	Percent Change Custom	Open 2010	Open 2011	Net Change Open	Percent Change Open
Blue Ridge	5,470	5,612	142	3%	1,983	2,035	52	3%
CCWA	8,907	8,500	-407	-5%	5,197	5,586	389	7%
Central Virginia	1,651	1,775	124	8%	1,421	1,372	-49	-3%
Dabney S. Lancaster	535	251	-284	-53%	1,743	2,122	379	22%
Danville	783	795	12	2%	2,109	2,302	193	9%
Eastern Shore	654	416	-238	-36%	1,357	860	-497	-37%
Germanna	1,462	789	-673	-46%	1,329	2,074	745	56%
Lord Fairfax	3,552	2,654	-898	-25%	8,621	8,760	139	2%
Mountain Empire	2,421	1,683	-738	-30%	1,490	2,684	1,194	80%
New River	2,800	2,263	-537	-19%	1,705	1,267	-438	-26%
Northern Virginia	1,566	1,927	361	23%	14,432	14,446	14	0%
Patrick Henry	1,606	2,309	703	44%	1,140	930	-210	-18%
Paul D. Camp	1,871	2,108	237	13%	406	552	146	36%
Piedmont Virginia	3,355	2,734	-621	-19%	3,228	3,120	-108	-3%
Rappahannock	2,144	889	-1,255	-59%	650	1,997	1,347	207%
Southside Virginia	3,894	4,658	764	20%	11,271	10,686	-585	-5%
Southwest Virginia	214	144	-70	-33%	1,608	1,110	-498	-31%
Thomas Nelson	9,181	10,453	1,272	14%	2,821	2,686	-135	-5%
Tidewater	7,521	7,585	64	1%	23,660	21,078	-2,582	-11%
Virginia Highlands	707	436	-271	-38%	1,582	1,807	225	14%
Virginia Western	3,342	3,275	-67	-2%	685	4,130	3,445	503%
Wytheville	1,675	2,009	334	20%	2,340	1,935	-405	-17%
Total	65,311	63,265	-2,046	-3%	90,778	93,539	2,761	3%

Workforce Non-Credit Contact Hours

In FY 2011, WDS provided over 1.8 million contact hours of non-credit instruction related to workforce. Contact hours are calculated based on the total number of hours the course meets multiplied by the number of course completers. Contact hours by college currently are used to calculate the non-credit workforce allocation received annually by the General Assembly.

Statewide, each participant completed an average of approximately 19 hours of instruction. The average among colleges ranged from 7 and 41 hours. Colleges with higher averages, predominantly offer semester long open-enrollment courses, whereas colleges with lower averages tend to offer shorter courses either through customized or open-enrollment training.

Non-Credit Contact Hours FY 2010 to FY 2011					
College	2010 Contact Hours	2011 Contact Hours	Percent Change	2010 Hours/ Completer	2011 Hours/ Completer
Blue Ridge	61,855	59,859	-3.2%	8.58	8.15
CCWA	148,543	225,873	52.1%	10.53	16.04
Central Virginia	16,006	15,230	-4.8%	9.89	8.74
Dabney S. Lancaster	968	1,572	62.4%	4.38	11.82
Danville	10,952	17,870	63.2%	20.13	19.47
Eastern Shore	33,567	37,599	12.0%	18.24	33.45
Germanna	45,011	67,570	50.1%	16.13	23.60
Lord Fairfax	77,405	82,498	6.6%	11.22	10.93
Mountain Empire	52,657	48,885	-7.2%	18.13	14.52
New River	102,782	91,644	-10.8%	30.20	31.58
Northern Virginia	669,356	667,805	-0.2%	41.84	40.79
Patrick Henry	31,556	35,456	12.4%	14.60	12.88
Paul D. Camp	15,313	16,501	7.8%	7.48	7.26
Piedmont Virginia	87,493	89,425	2.2%	13.41	15.36
Rappahannock	19,357	26,242	35.6%	7.09	10.18
Southside Virginia	65,658	87,561	33.4%	20.99	22.46
Southwest Virginia	228	224	-1.8%	6.71	8.00
Thomas Nelson	136,524	142,197	4.2%	12.77	11.77
Tidewater	122,056	127,380	4.4%	20.49	19.75
Virginia Highlands	7,135	12,957	81.6%	5.31	10.59
Virginia Western	22,992	31,106	35.3%	8.12	10.19
Wytheville	7,222	9,385	30.0%	9.98	10.70
Total	1,734,631	1,894,838	9.2%	18.13	19.06

Non-Credit Headcount

With Achieve 2015, the measurement methodology changed from a duplicated to unduplicated headcount of workforce courses, whether they were credit or non-credit. In addition, the headcount includes community education courses, which were not included under the Dateline 2009 strategic plan. The table below provides non-credit headcounts by college over the last three years. Although headcounts decreased during the prior year, they increased by approximately 2 percent in FY 2011.

Non-Credit Headcount FY 2009 to FY 2011			
College	FY 2009	FY 2010	FY 2011
Blue Ridge	8,025	6,590	6,268
CCWA	10,497	8,849	8,685
Central Virginia	2,673	2,262	2,556
Dabney S. Lancaster	1,035	1,078	1,192
Danville	883	839	1,097
Eastern Shore	996	1,180	645
Germanna	3,284	2,890	2,908
Lord Fairfax	6,561	5,356	5,689
Mountain Empire	2,273	2,442	2,899
New River	2,970	2,800	2,880
Northern Virginia	15,994	14,697	14,471
Patrick Henry	2,479	2,005	2,380
Paul D. Camp	1,600	1,765	1,889
Piedmont Virginia	4,548	4,476	4,203
Rappahannock	1,891	2,106	1,995
Southside Virginia	2,205	2,717	3,458
Southwest Virginia	325	258	166
Thomas Nelson	9,072	8,935	9,270
Tidewater	6,528	5,107	4,693
Virginia Highlands	1,251	849	1,038
Virginia Western	3,894	2,434	2,845
Wytheville	912	796	1,010
Total	89,896	80,431	82,237

Non-Credit Under-Represented Populations

During FY 2011, approximately 29 percent of all students enrolled in non-credit workforce courses were from traditionally under-represented populations (URP). This classification is determined based on a student’s geographical location or race. The chart below displays under-represented population totals for students for which complete data was available.

Non-Credit Under-Represented Populations FY 2011					
College	Location	Race	Complete Data* (Students with Location or Race NOT Blank)	URP Population	
				N	% of Complete Data
Blue Ridge	515	59	2,670	565	21.2%
CCWA	253	1,032	4,807	1,245	25.9%
Central Virginia	1,059	135	1,691	1,092	64.6%
Dabney S. Lancaster	516	35	1,192	538	45.1%
Danville	413	312	1,095	635	58.0%
Eastern Shore	41	81	528	122	23.1%
Germanna	11	199	2,294	208	9.1%
Lord Fairfax	717	88	3,744	796	21.3%
Mountain Empire	696	7	2,899	701	24.2%
New River	234	64	1,952	290	14.9%
Northern Virginia	128	2,930	13,321	3,049	22.9%
Patrick Henry	781	230	1,435	892	62.2%
Paul D. Camp	13	86	494	93	18.8%
Piedmont Virginia	544	168	2,387	661	27.7%
Rappahannock	105	159	1,462	263	18.0%
Southside Virginia	417	337	1,546	636	41.1%
Southwest Virginia	32	1	166	33	19.9%
Thomas Nelson	236	1,648	6,458	1,829	28.3%
Tidewater	855	823	4,134	1,471	35.6%
Virginia Highlands	695	12	903	698	77.3%
Virginia Western	143	108	1,182	245	20.7%
Wytheville	481	21	1,010	494	48.9%
VCCS	8,885	8,535	57,370	16,556	28.9%
*Note: These figures exclude limited enrollment data since race and location codes are not provided. As a result, they do not match total headcounts for non-credit.					

Employers Served

Workforce development departments provided services to employers through customized training, open-enrollment courses (employer sponsorship), facility use, and contract services. The table below provides the total number of employers served by each college.

The development of new employer relationships through workforce development helps to strengthen community relationships and increase services provided through the colleges. In FY 2011, colleges increased the number of employers served through workforce training by nearly 12 percent.

Workforce Development Employers Served FY 2010 to FY 2011				
College	FY 2010	FY 2011	Change	Percent Change
Blue Ridge	174	303	129	74.1%
CCWA	916	988	72	7.9%
Central Virginia	36	41	5	13.9%
Dabney S. Lancaster	29	65	36	124.1%
Danville	75	123	48	64.0%
Eastern Shore	112	114	2	1.8%
Germanna	198	215	17	8.6%
Lord Fairfax	960	1,030	70	7.3%
Mountain Empire	105	190	85	81.0%
New River	101	160	59	58.4%
Northern Virginia	306	344	38	12.4%
Patrick Henry	127	203	76	59.8%
Paul D. Camp	88	94	6	6.8%
Piedmont Virginia	104	241	137	131.7%
Rappahannock	37	84	47	127.0%
Southside Virginia	203	215	12	5.9%
Southwest Virginia	175	192	17	9.7%
Thomas Nelson	950	966	16	1.7%
Tidewater	1,395	1,038	-357	-25.6%
Virginia Highlands	137	151	14	10.2%
Virginia Western	118	312	194	164.4%
Wytheville	151	198	47	31.1%
Total	6,497	7,267	770	11.9%

Career Pathways Programs

Apprenticeship Related Instruction

In FY 2011, the Apprenticeship Related Instruction (ARI) program provided services to over 7,000 registered apprentices. Services are provided through technical centers, as well as community colleges. During FY 2011, 51 percent of ARI students took courses through technical centers, while 49 percent were served by community colleges.

Apprenticeship Related Instruction FY 2009 to FY 2011				
	FY 2009	FY 2010	FY 2011	Percent Change FY 10 to 11
Colleges				
CCWA	1,201	1,077	852	-20.9%
Central Virginia	148	118	106	-10.2%
Danville	26	17	16	-5.9%
Lord Fairfax	94	104	120	15.4%
New River	29	7	12	71.4%
Northern Virginia	60	319	480	50.5%
Patrick Henry	12	11	6	-45.5%
Rappahannock	21	6	16	166.7%
Southside Virginia	6	54	69	27.8%
Thomas Nelson	719	744	731	-1.7%
Tidewater	932	1,007	1,018	1.1%
Wytheville	50	32	1	-96.9%
<i>Total Colleges</i>	3,298	3,496	3,427	-2.0%
Technical Centers				
Charlottesville-Albemarle Technical Center	245	212	218	2.8%
Fairfax County Public Schools	1,151	937	925	-1.3%
Jackson River Technical Center	20	156	81	-48.1%
Massanutten Technical Center	336	309	289	-6.5%
New Horizons Regional Education Center	504	405	343	-15.3%
Norfolk Technical Vocational Center	730	651	572	-12.1%
Richmond Technical Center	243	168	158	-6.0%
Roanoke City Public Schools	681	721	732	1.5%
Spotsylvania Career and Technical Center	183	168	86	-48.8%
Valley Vocational Technical Center	232	183	227	24.0%
<i>Total Technical Centers</i>	4,325	3,910	3,631	-7.1%
Total ARI	7,623	7,406	7,058	-4.7%

Career Coaches

In FY 2011, over 38,000 high school students received individual or small group coaching from career coaches. These services were provided by 117 coaches in 168 high schools across the Commonwealth. During the school year, the average coach provided individual or small group coaching services to 329 students.

Recent outcomes of the Career Coach program include the following:

- Student satisfaction of services provided was 86 percent or greater.
- Over 95 percent of principals indicated that the program met or exceeded expectations.
- 47 percent change in students without plans to continue to postsecondary education prior to meeting with the coach to having plans to continue to postsecondary education after meeting with a coach.

Career Coach Services in FY 2011			
College	Students Receiving Individual or Small Group Coaching	Number of Coaches	Average Students per Coach
Blue Ridge	2,732	8	342
Central Virginia	1,901	5	380
Dabney S. Lancaster	914	3	305
Danville	1,341	3	447
Eastern Shore	307	2	154
Germanna	972	3	324
J. Sargeant Reynolds	833	4	208
John Tyler	1,273	5	255
Lord Fairfax	2,676	4	669
Mountain Empire	2,065	5	413
New River	1,719	5	344
Northern Virginia	1,238	7	177
Patrick Henry	2,950	5	590
Paul D. Camp	780	4	195
Piedmont Virginia	1,498	5	300
Rappahannock	1,287	7	184
Southside Virginia	2,164	10	216
Southwest Virginia	2,622	7	375
Thomas Nelson	1,740	4	435
Tidewater	1,906	4	477
Virginia Highlands	1,217	4	304
Virginia Western	2,357	6	393
Wytheville	1,974	7	282
Total	38,466	117	329

Career Readiness Certificate

In FY 2011, Virginia awarded 7,493 Career Readiness Certificates (CRCs), which was an increase of 29 percent over the prior year. Certificates may be awarded through community colleges or one-stop centers.

Career Readiness Certificates Awarded FY 2010 to FY 2011				
College	FY 2010	FY 2011	Difference 2010- 2011	Percent Change
Blue Ridge	379	403	24	6.3%
CCWA	1,496	1,528	32	2.1%
Central Virginia	265	77	-188	-70.9%
Dabney S. Lancaster	14	418	404	2885.7%
Danville	63	161	98	155.6%
Eastern Shore	1	47	46	4600.0%
Germanna	204	174	-30	-14.7%
Lord Fairfax	125	134	9	7.2%
Mountain Empire	34	60	26	76.5%
New River	158	483	325	205.7%
Northern Virginia	985	928	-57	-5.8%
Patrick Henry	198	142	-56	-28.3%
Paul D. Camp	148	29	-119	-80.4%
Piedmont Virginia	55	37	-18	-32.7%
Rappahannock	51	102	51	100.0%
Southside Virginia	376	1,712	1,336	355.3%
Southwest Virginia	77	70	-7	-9.1%
Thomas Nelson	332	391	59	17.8%
Tidewater	499	267	-232	-46.5%
Virginia Highlands	76	48	-28	-36.8%
Virginia Western	117	185	68	58.1%
Wytheville	50	97	47	94.0%
Total	5,821*	7,493	1,672	28.7%

Note: FY 2010 data were obtained from the VECTEC database and based on the address of the test-taker. FY 2011 data were self-reported by the colleges and based on the college that administered the test. This change in data collection procedure may account for significant changes in college totals in FY 2011.

* College totals for FY 2010 do not sum to the state total due to 118 CRCs that were awarded to individuals who were located out-of-state.

Middle College

Middle College serves individuals ages 18 to 24 who lack a high school diploma by providing them with assistance in obtaining their GED and enrolling in courses at a community college.

The total number of Middle College students decreased by 1 percent in FY 2011 from 1,118 to 1,105. A new Middle College program opened at Lord Fairfax Community College during the fall of 2011.

FY 2011 outcomes of the Middle College program include the following:

- A total of 481 GEDs were awarded to Middle College students.
- A total of 393 first-time enrollees received a GED within one year.
- A total of 203 GED completers enrolled in postsecondary education within one year.
- A total of 298 GED completers were awarded a CRC.

Total Enrollments (includes GED and Postsecondary) 2009-10 to 2010-11			
College	2009-10	2010-11	Percent Increase
Danville	161	126	-21.7%
Germanna	105	102	-2.9%
J. Sargeant Reynolds	158	172	8.9%
New River	229	170	-25.8%
Patrick Henry	37	71	91.9%
Rappahannock	72	102	41.7%
Southside Virginia	330	289	-12.4%
Thomas Nelson	25	73	192.0%
Total	1,118	1,105	-1.2%

Enrollments in Middle College include those taking GED courses and those taking postsecondary courses. The table on the following page provides a breakout of enrollments by GED and postsecondary enrollment.

Middle College GED and Postsecondary Enrollments FY 2011			
College	GED*	Postsecondary* (excludes SDV)	Total Enrollment
Danville	72	57	126
Germanna	71	32	102
J. Sargeant Reynolds	108	68	172
New River	93	88	170
Patrick Henry	68	8	71
Rappahannock	83	20	102
Southside Virginia	173	122	289
Thomas Nelson	68	20	73
Total	736	415	1,105
*GED and postsecondary enrollments do not sum to total enrollment figures due to co-enrollments.			

The table shown below provides data on the program's success based on GED attainment, postsecondary enrollment, and CRC attainment rates. GED attainment rates are based on first-time enrollees in the program who complete the GED within three semesters. Postsecondary enrollment rates are based upon students who continue into postsecondary education within one year of completing the GED. CRC attainment rate is based on the percent of GED awardees with a CRC upon receiving the GED.

Middle College Performance FY 2011			
College	GED Attainment Rate	Postsecondary Enrollment Rate	CRC Attainment Rate
Danville	64.8%	43.1%	69.8%
Germanna	78.5%	41.1%	86.8%
J. Sargeant Reynolds	72.0%	48.4%	82.6%
New River	67.2%	28.1%	23.4%
Patrick Henry	68.3%	28.6%	51.8%
Rappahannock	82.7%	33.3%	70.9%
Southside Virginia	86.3%	37.2%	43.6%
Thomas Nelson	63.9%	100.0%	90.3%
Total	75.0%	39.0%	62.0%

On Ramp

The On Ramp program was implemented during the summer of 2010 in order to assist participants in attaining postsecondary education credentials in emerging or demand careers in their region. Assistance includes: 1) tuition support for credit or non-credit programs of study that are approved by the college and local Workforce Investment Board; and 2) individual career and college planning services, including career assessments, career planning services, financial aid assistance, and referrals to support services, such as child care and transportation. The On Ramp program is available at 16 community colleges, which were selected based on high regional unemployment rates.

On Ramp strives to improve postsecondary education credential attainment—including college degrees, diplomas and certificates, and industry recognized certifications and licensures—of Virginia’s displaced workers. FY 2011 performance results include 1,145 individuals served and 371 individuals who earned credentials.

On Ramp FY 2011			
College	Individuals Enrolled		
	Credit	Non-credit	Total
Dabney S. Lancaster	9	1	10
Danville	69	16	85
J. Sargeant Reynolds*	58	227	285
John Tyler*	74		74
Lord Fairfax	23	23	46
Mountain Empire	27	231	258
New River	20	5	25
Patrick Henry	28	3	31
Paul D. Camp	34	8	42
Rappahannock	38	2	40
Southside Virginia	62	0	62
Southwest Virginia	34	0	34
Tidewater	25	27	52
Virginia Highlands	17	7	24
Virginia Western	43	0	43
Wytheville	26	8	34
Total	587	558	1,145
Note: Non-credit totals listed for John Tyler and J. Sargeant Reynolds consist of individuals served by the Community College Workforce Alliance (CCWA).			

**On Ramp
FY 2011**

College	Individuals Who Earned Credentials		
	Credit	Non-credit	Total
Dabney S. Lancaster	6	1	7
Danville	10	5	15
J. Sargeant Reynolds*	6	24	30
John Tyler*	5		5
Lord Fairfax	4	5	9
Mountain Empire	4	187	191
New River	3	3	6
Patrick Henry	5	0	5
Paul D. Camp	9	0	9
Rappahannock	11	0	12
Southside Virginia	13	0	13
Southwest Virginia	6	0	6
Tidewater	3	16	19
Virginia Highlands	8	5	13
Virginia Western	5	0	5
Wytheville	20	7	27
Total	118	253	371

* Non-credit totals listed for John Tyler and J. Sargeant Reynolds consist of individuals served by the Community College Workforce Alliance (CCWA).

Appendix A: Workforce Data Measurement Definitions and Location of Courses and Programs

The definition of workforce has continued to evolve. The current definition, as approved by the ACOP in May 2005, includes workforce development courses and transitional programs. The following table provides a definition of each of the workforce services and programs included in this report.

Data Measurement Definitions	Source
Workforce Development Courses:	
Types of courses: Course attribute of “Open”, “Custom”, “Limited”, “Commsrv”	PeopleSoft SIS flatfile extract. Course attribute and value fields
Completers: <ul style="list-style-type: none"> • Credit: Students receiving a passing grade of A, B, C, D or P • Non-credit: Students receiving a grade of S or X 	PeopleSoft SIS flatfile extract. Grade field
Non-credit contact hours: total completers multiplied by the course contact hours	PeopleSoft SIS flatfile extract using minimum hours field
Non-credit headcount: unduplicated count of enrollments based on EMPLID. Students without an EMPLID (limited enrollments) are unduplicated based on concatenated name and college	PeopleSoft SIS workforce file extract
Non-credit under-represented populations: Students served from traditionally under-represented populations, determined by geographical location or race. This includes minority	PeopleSoft SIS flatfile extract using race/ethnicity and location codes
Employers served: Employers served through customized training, open-enrollment courses (employer sponsorship), facility use, and contract services	Self-reported by colleges
Career Pathways Programs:	
Apprenticeship Related Instruction: Individuals who participated in at least one ARI course during the course of the year	VECTEC database
Career Coaches: Number of students receiving individual/small group coaching services (definition clarified in 2010)	Self-reported by coaches
Career Readiness Certificate: Recipients of a CRC (Bronze, Silver, or Gold)	VECTEC database for data prior to FY 2011; self-reported by colleges for FY 2011
Middle College: Number enrolled in the program	PeopleSoft SIS Middle College file extract
On Ramp: Number enrolled in the program and number receiving credentials	PeopleSoft SIS extracts for credit; self-reported by colleges for non-credit

The following table provides a listing of the WDS courses and programs that are available through the various community colleges.

Location of WDS Courses and Programs FY 2011						
College	WDS Courses	ARI	CRC	Career Coaches	Middle College	On Ramp
Blue Ridge	√		√	√		
CCWA*	√	√	√			√
Central Virginia	√	√	√	√		
Dabney S. Lancaster	√		√	√		√
Danville	√	√	√	√	√	√
Eastern Shore	√		√	√		
Germanna	√		√	√	√	
J. Sargeant Reynolds				√	√	√
John Tyler				√		√
Lord Fairfax	√	√	√	√		√
Mountain Empire	√		√	√		√
New River	√	√	√	√	√	√
Northern Virginia	√	√	√	√		
Patrick Henry	√	√	√	√	√	√
Paul D. Camp	√		√	√		√
Piedmont	√		√	√		
Rappahannock	√	√	√	√	√	√
Southside	√	√	√	√	√	√
Southwest	√		√	√		√
Thomas Nelson	√	√	√	√	√	
Tidewater	√	√	√	√		√
Virginia Highlands	√		√	√		√
Virginia Western	√		√	√		√
Wytheville	√	√	√	√		√

* CCWA provides workforce services for JTCC and JSRCC.

Appendix B: WDS Data Reporting Requirements and Data Collection

The following list provides detailed information about various data reporting requirements for Workforce through Achieve 2015, Chancellor's Goals, General Assembly Reporting, SCHEV and the State Code of Virginia

Achieve 2015

Access Goal: Increase the number of individuals who are educated and trained by Virginia's Community Colleges by 50,000 to a total of 423,000, with emphasis on increasing the number from underserved populations by at least 25,000 individuals.

- Non-credit headcount
- Non-credit headcount for underserved populations (determined based on income, first generation college student, geographic region, race, or ethnicity)
- Enrollment of students in Career Coaches program

Success Goal: Increase the number of students graduating, transferring, or completing a workforce credential by 50%, including increasing the success of students from underserved populations by 75%.

- CRC attainment
- Career and technical education awards
- Career and technical education awards to underserved populations (determined based on income, first generation college student, geographic region, race, or ethnicity)

Workforce Goal: Double the annual number of employers provided training and services to 10,000, with a particular focus on high-demand occupational fields.

- Employers served
- Workforce services provided in high-demand fields

Chancellor's Goals

Access Goal

- Increase Enrollment in Postsecondary Programs by Middle College Participants: Enroll at least 50% of Middle College GED recipients in postsecondary community college programs.
- Increase Enrollment in Community Colleges by Students Served by Career Coaches: Increase the percentage of high school graduates from high schools served by a career coach who, within one year of graduation, enroll in a community college, as compared with 2010-11.

Student Success Goal

- Increase the Number of Students Completing Career Readiness Certificates: Meet targets established for number of individuals receiving a Career Readiness Certificate.

Workforce Goal

- Serve Employers through College Courses and Programs: Increase the number of employers served through college credit and non-credit courses, customized training, and other outreach efforts by 5%.
- Increase Customized and Open Enrollment Training: Increase the number of businesses returning for customized and open enrollment training.

Resources Goal

- Obtain Support for Career Pathways: Secure at least \$1,000,000 in grants to develop and expand workforce and career pathways activities that involve colleges and local workforce partners.

General Assembly Reporting (<http://leg1.state.va.us/cgi-bin/legp504.exe?101+bud+21-203>)

- It is the GA's intent "that non-credit business and industry work-related training courses and programs offered by community colleges be funded at a ratio of 30% from the general fund and 70% from non-general funds... These funds will be allocated by formula based on the number of individuals served by non-credit activities."
- VCCS "is directed to establish one or more Institutes of Excellence responsible for development of statewide training programs to meet current, high demand workforce needs of the Commonwealth." A report is due each year by November 4th, detailing financing, activities, accomplishments, and plans for the Institutes of Excellence and 4 workforce development centers, and outcomes of the appropriations for 23 workforce coordinators and for non-credit training. This report should include:
 - Performance measures used to evaluate the effectiveness of workforce coordinators at all 23 colleges
 - Information on number of students trained, employers served, and courses offered; types of certifications awarded; participation by local government and the public or private sector; other data relevant to the activities of the 4 workforce development centers
 - Number of students trained, employers served and courses offered through non-credit instruction; amounts of local government, public or private sector funding used to match GA appropriation
 - Private and public funding contributed for institutes' programming and operating needs, number of private and public partnerships involved in the institutes' programming; number of faculty and colleges affected by the institutes' programming; performance measures to be used to evaluate the sharing or broadcasting of information and new/improved/updated curricula to other VCCS campuses

Non-credit allocation

- Non-credit contact hours

SCHEV Level II

- Measure 1 – “Increase the number of students completing community college career pathways programs.” Career pathway program success can be measured by the completion of career and technical education programs and receipt of a Career Readiness Certificate (CRC).

State Code Requirement - 23-215 (<http://leg1.state.va.us/cgi-bin/legp504.exe?000+cod+23-215>)

- “maximize non-credit course offerings made available to business and industry at a time and place that meet current and projected workforce needs and minimize the cost of non-credit offerings to business and industry to the extent feasible”
- “deal directly with employers in designing and offering courses to meet real, current, and projected workforce training needs”
- “maximize the availability and use of distance learning courses addressing workforce training needs”

The following chart displays each data element, its collection method, and the particular requirement for which it must be reported.

WDS Data Collection							
	Data Element	Achieve 2015	Chancellor's Goals	General Assembly Reporting	Non-credit Allocation	SCHEV	State Code Requirements
1	Career Coach - Students Entering Postsecondary Education		X				
2	Career Coach - Students Served	X	X				
3	Career Readiness Certificate Recipients	X	X			X	
4	Career and Technical Education Awards (Perkins) (also underserved population*)	X	X			X	
5	Distance Learning Courses (alternative delivery)						X
6	Employers Served	X	X	X			X
7	Industry Certifications/Workforce Credentials	X	X	X			
8	Institutes of Excellence			X			
9	Middle College - Students Entering Postsecondary Education		X				
10	Non-Credit Contact Hours				X		
11	Non-Credit Headcount (also underserved population*)	X	X	X			
12	Non-Credit Revenues - Customized & Open Enrollment			X			
13	Non-Credit Workforce Courses Offered - Customized & Open Enrollment			X			
14	Private Funding Match to Workforce			X			
15	Public Funding Match to Workforce			X			
16	Workforce Development Centers - TNCC, DCC, PDCC, CVCC (detailed data)			X			

* Note: Underserved is determined based on income, first generation college student, geographic region, race, or ethnicity.

Appendix C: Course and Program Data by College

The following pages provide graphical workforce development course and career pathways program data by college.

Blue Ridge

	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2010-2011</u> <u>Percent Change</u>
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Workforce Development Courses

Non-Credit Headcount (unduplicated, includes community education)

Non-Credit Headcount (Access)	8,025	6,590	6,268	-4.9%
Non-Credit Under-Represented Populations Served	18.7%	28.3%	21.2%	-7.1%

Course Completers (duplicated count, does not include community education)

Custom Credit				
Custom Non-Credit	6,803	5,470	5,612	2.6%
Open Credit	283	247	298	20.6%
Open Non-Credit	1,645	1,736	1,737	0.1%
<i>Total Workforce Course Completers</i>	<i>8,731</i>	<i>7,453</i>	<i>7,647</i>	<i>2.6%</i>
Non-Credit Contact Hours	76,170	61,855	59,859	-3.2%

Employers Served

WDS Employers Served (Workforce)	130	174	303	74.1%
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Career Pathways Programs

Apprenticeship Related Instruction				
Career Coaches* (Access)	982	1,189	2,732	129.8%
Career Readiness Certificate** (Success)	321	379	403	6.3%
Middle College				
On Ramp***				
<i>Subtotal Career Pathways Programs</i>	<i>1,568</i>	<i>1,592</i>	<i>3,135</i>	<i>96.9%</i>

* Due to additional clarification on individual/small group coaching, Career Coach totals decreased in FY 2010.

** Differences in CRC data collection procedures may account for significant changes in college totals in FY 2011.

*** The On Ramp program began in FY 2011.

CCWA

	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2010-2011</u> <u>Percent Change</u>
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Workforce Development Courses

Non-Credit Headcount (unduplicated, includes community education)

Non-Credit Headcount (Access)	10,497	8,849	8,685	-1.9%
Non-Credit Under-Represented Populations Served	37.3%	29.7%	25.9%	-3.8%

Course Completers (duplicated count, does not include community education)

Custom Credit				
Custom Non-Credit	8,984	8,907	8,500	-4.6%
Open Credit				
Open Non-Credit	6,694	5,197	5,586	7.5%
<i>Total Workforce Course Completers</i>	<i>15,678</i>	<i>14,104</i>	<i>14,086</i>	<i>-0.1%</i>
Non-Credit Contact Hours	145,905	148,543	225,873	52.1%

Employers Served

WDS Employers Served (Workforce)	1,157	916	988	7.9%
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Career Pathways Programs

Apprenticeship Related Instruction	1,201	1,077	852	-20.9%
Career Coaches* (Access)				
Career Readiness Certificate** (Success)	1,647	1,496	1,528	2.1%
Middle College				
On Ramp***			227	
<i>Subtotal Career Pathways Programs</i>	<i>2,573</i>	<i>2,380</i>	<i>2,607</i>	<i>9.5%</i>

* Due to additional clarification on individual/small group coaching, Career Coach totals decreased in FY 2010.

** Differences in CRC data collection procedures may account for significant changes in college totals in FY 2011.

*** The On Ramp program began in FY 2011.

Central Virginia

	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2010-2011</u> <u>Percent Change</u>
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Workforce Development Courses

Non-Credit Headcount (unduplicated, includes community education)

Non-Credit Headcount (Access)	2,673	2,262	2,556	13.0%
Non-Credit Under-Represented Populations Served	66.3%	63.4%	64.6%	1.2%

Course Completers (duplicated count, does not include community education)

Custom Credit	1,406	712	521	-26.8%
Custom Non-Credit	2,061	939	1,254	33.5%
Open Credit	522	742	884	19.1%
Open Non-Credit	268	679	488	-28.1%
<i>Total Workforce Course Completers</i>	<i>4,257</i>	<i>3,072</i>	<i>3,147</i>	<i>2.4%</i>
Non-Credit Contact Hours	23,711	16,006	15,230	-4.8%

Employers Served

WDS Employers Served (Workforce)	94	36	41	13.9%
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Career Pathways Programs

Apprenticeship Related Instruction	148	118	106	-10.2%
Career Coaches* (Access)	3,601	1,385	1,901	37.3%
Career Readiness Certificate** (Success)	78	265	77	-70.9%
Middle College				
On Ramp***				
<i>Subtotal Career Pathways Programs</i>	<i>1,768</i>	<i>1,568</i>	<i>2,084</i>	<i>32.9%</i>

* Due to additional clarification on individual/small group coaching, Career Coach totals decreased in FY 2010.

** Differences in CRC data collection procedures may account for significant changes in college totals in FY 2011.

*** The On Ramp program began in FY 2011.

Dabney S. Lancaster

	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2010-2011</u> <u>Percent Change</u>
Workforce Development Courses				
Non-Credit Headcount (unduplicated, includes community education)				
Non-Credit Headcount (Access)	1,035	1,078	1,192	10.6%
Non-Credit Under-Represented Populations Served	43.6%	44.7%	45.1%	0.4%
Course Completers (duplicated count, does not include community education)				
Custom Credit		314	203	-35.4%
Custom Non-Credit	1,262	221	48	-78.3%
Open Credit	1,962	1,743	2,037	16.9%
Open Non-Credit	29		85	
<i>Total Workforce Course Completers</i>	<i>3,253</i>	<i>2,278</i>	<i>2,373</i>	4.2%
Non-Credit Contact Hours	6,678	968	1,572	62.4%
Employers Served				
WDS Employers Served (Workforce)	26	29	65	124.1%
Career Pathways Programs				
Apprenticeship Related Instruction				
Career Coaches* (Access)	2,265	1,929	914	-52.6%
Career Readiness Certificate** (Success)	19	14	418	2885.7%
Middle College				
On Ramp***			10	
<i>Subtotal Career Pathways Programs</i>	<i>1,943</i>	<i>2,347</i>	<i>1,342</i>	-42.8%

* Due to additional clarification on individual/small group coaching, Career Coach totals decreased in FY 2010.

** Differences in CRC data collection procedures may account for significant changes in college totals in FY 2011.

*** The On Ramp program began in FY 2011.

Danville

	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2010-2011</u> <u>Percent Change</u>
Workforce Development Courses				
Non-Credit Headcount (unduplicated, includes community education)				
Non-Credit Headcount (Access)	883	839	1,097	30.8%
Non-Credit Under-Represented Populations Served	64.3%	62.9%	58.0%	-4.9%
Course Completers (duplicated count, does not include community education)				
Custom Credit	1,118	458	330	-27.9%
Custom Non-Credit	652	325	465	43.1%
Open Credit	1,438	1,890	1,849	-2.2%
Open Non-Credit	378	219	453	106.8%
<i>Total Workforce Course Completers</i>	<i>3,586</i>	<i>2,892</i>	<i>3,097</i>	<i>7.1%</i>
Non-Credit Contact Hours	22,166	10,952	17,870	63.2%
Employers Served				
WDS Employers Served (Workforce)	49	75	123	64.0%
Career Pathways Programs				
Apprenticeship Related Instruction	26	17	16	-5.9%
Career Coaches* (Access)	2,209	1,667	1,341	-19.6%
Career Readiness Certificate** (Success)	117	63	161	155.6%
Middle College	133	161	126	-21.7%
On Ramp***			85	
<i>Subtotal Career Pathways Programs</i>	<i>1,908</i>	<i>2,005</i>	<i>1,729</i>	<i>-13.8%</i>

* Due to additional clarification on individual/small group coaching, Career Coach totals decreased in FY 2010.

** Differences in CRC data collection procedures may account for significant changes in college totals in FY 2011.

*** The On Ramp program began in FY 2011.

Eastern Shore

	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2010-2011</u> <u>Percent Change</u>
Workforce Development Courses				
Non-Credit Headcount (unduplicated, includes community education)				
Non-Credit Headcount (Access)	996	1,180	645	-45.3%
Non-Credit Under-Represented Populations Served	30.2%	25.4%	23.1%	-2.3%
Course Completers (duplicated count, does not include community education)				
Custom Credit	47	41	34	-17.1%
Custom Non-Credit	768	613	382	-37.7%
Open Credit	132	130	118	-9.2%
Open Non-Credit	1,334	1,227	742	-39.5%
<i>Total Workforce Course Completers</i>	<i>2,281</i>	<i>2,011</i>	<i>1,276</i>	-36.5%
Non-Credit Contact Hours	29,571	33,567	37,599	12.0%
Employers Served				
WDS Employers Served (Workforce)	70	112	114	1.8%
Career Pathways Programs				
Apprenticeship Related Instruction				
Career Coaches* (Access)	815	291	307	5.5%
Career Readiness Certificate** (Success)	1	1	47	4600.0%
Middle College				
On Ramp***				
<i>Subtotal Career Pathways Programs</i>	<i>292</i>	<i>338</i>	<i>354</i>	4.7%

* Due to additional clarification on individual/small group coaching, Career Coach totals decreased in FY 2010.

** Differences in CRC data collection procedures may account for significant changes in college totals in FY 2011.

*** The On Ramp program began in FY 2011.

Germanna

	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2010-2011</u> <u>Percent Change</u>
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Workforce Development Courses

Non-Credit Headcount (unduplicated, includes community education)

Non-Credit Headcount (Access)	3,284	2,890	2,908	0.6%
Non-Credit Under-Represented Populations Served	10.3%	10.6%	9.1%	-1.5%

Course Completers (duplicated count, does not include community education)

Custom Credit				
Custom Non-Credit	1,174	1,462	789	-46.0%
Open Credit				
Open Non-Credit	1,845	1,329	2,074	56.1%
<i>Total Workforce Course Completers</i>	<i>3,019</i>	<i>2,791</i>	<i>2,863</i>	<i>2.6%</i>
Non-Credit Contact Hours	42,903	45,011	67,570	50.1%

Employers Served

WDS Employers Served (Workforce)	163	198	215	8.6%
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Career Pathways Programs

Apprenticeship Related Instruction				
Career Coaches* (Access)	931	1,118	972	-13.1%
Career Readiness Certificate** (Success)	107	204	174	-14.7%
Middle College	80	105	102	-2.9%
On Ramp***				
<i>Subtotal Career Pathways Programs</i>	<i>1,427</i>	<i>1,397</i>	<i>1,248</i>	<i>-10.7%</i>

* Due to additional clarification on individual/small group coaching, Career Coach totals decreased in FY 2010.

** Differences in CRC data collection procedures may account for significant changes in college totals in FY 2011.

*** The On Ramp program began in FY 2011.

J. Sargeant Reynolds

	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2010-2011</u> <u>Percent Change</u>
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Workforce Development Courses

Non-Credit Headcount (unduplicated, includes community education)

Non-Credit Headcount (Access)				
Non-Credit Under-Represented Populations Served				

Course Completers (duplicated count, does not include community education)

Custom Credit				
Custom Non-Credit				
Open Credit				
Open Non-Credit				
<i>Total Workforce Course Completers</i>				
Non-Credit Contact Hours				

Employers Served

WDS Employers Served (Workforce)				
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Career Pathways Programs

Apprenticeship Related Instruction				
Career Coaches* (Access)	1,125	715	833	16.5%
Career Readiness Certificate** (Success)				
Middle College	154	158	172	8.9%
On Ramp***			58	
<i>Subtotal Career Pathways Programs</i>	<i>873</i>	<i>873</i>	<i>1,063</i>	<i>21.8%</i>

* Due to additional clarification on individual/small group coaching, Career Coach totals decreased in FY 2010.

** Differences in CRC data collection procedures may account for significant changes in college totals in FY 2011.

*** The On Ramp program began in FY 2011.

John Tyler

	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2010-2011</u> <u>Percent Change</u>
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Workforce Development Courses

Non-Credit Headcount (unduplicated, includes community education)

Non-Credit Headcount (Access)				
Non-Credit Under-Represented Populations Served				

Course Completers (duplicated count, does not include community education)

Custom Credit				
Custom Non-Credit				
Open Credit				
Open Non-Credit				
<i>Total Workforce Course Completers</i>				
Non-Credit Contact Hours				

Employers Served

WDS Employers Served (Workforce)				
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Career Pathways Programs

Apprenticeship Related Instruction				
Career Coaches* (Access)	2,590	1,433	1,273	-11.2%
Career Readiness Certificate** (Success)				
Middle College				
On Ramp***			74	
<i>Subtotal Career Pathways Programs</i>	<i>1,433</i>	<i>1,433</i>	<i>1,347</i>	<i>-6.0%</i>

* Due to additional clarification on individual/small group coaching, Career Coach totals decreased in FY 2010.

** Differences in CRC data collection procedures may account for significant changes in college totals in FY 2011.

*** The On Ramp program began in FY 2011.

Lord Fairfax

	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2010-2011</u> <u>Percent Change</u>
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Workforce Development Courses

Non-Credit Headcount (unduplicated, includes community education)

Non-Credit Headcount (Access)	6,561	5,356	5,689	6.2%
Non-Credit Under-Represented Populations Served	23.7%	23.4%	21.3%	-2.1%

Course Completers (duplicated count, does not include community education)

Custom Credit				
Custom Non-Credit	5,371	3,552	2,654	-25.3%
Open Credit	3,008	5,276	3,868	-26.7%
Open Non-Credit	3,399	3,345	4,892	46.2%
<i>Total Workforce Course Completers</i>	<i>11,778</i>	<i>12,173</i>	<i>11,414</i>	<i>-6.2%</i>
Non-Credit Contact Hours	68,929	77,405	82,498	6.6%

Employers Served

WDS Employers Served (Workforce)	990	960	1,030	7.3%
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Career Pathways Programs

Apprenticeship Related Instruction	94	104	120	15.4%
Career Coaches* (Access)	1,324	864	2,676	209.7%
Career Readiness Certificate** (Success)	76	125	134	7.2%
Middle College				
On Ramp***			46	
<i>Subtotal Career Pathways Programs</i>	<i>1,093</i>	<i>1,118</i>	<i>2,976</i>	<i>166.2%</i>

* Due to additional clarification on individual/small group coaching, Career Coach totals decreased in FY 2010.

** Differences in CRC data collection procedures may account for significant changes in college totals in FY 2011.

*** The On Ramp program began in FY 2011.

Mountain Empire

	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2010-2011</u> <u>Percent Change</u>
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Workforce Development Courses

Non-Credit Headcount (unduplicated, includes community education)

Non-Credit Headcount (Access)	2,273	2,442	2,899	18.7%
Non-Credit Under-Represented Populations Served	22.0%	22.8%	24.2%	1.4%

Course Completers (duplicated count, does not include community education)

Custom Credit	9	1	31	3000.0%
Custom Non-Credit	2,034	2,420	1,652	-31.7%
Open Credit	833	1,005	970	-3.5%
Open Non-Credit	641	485	1,714	253.4%
<i>Total Workforce Course Completers</i>	<i>3,517</i>	<i>3,911</i>	<i>4,367</i>	<i>11.7%</i>
Non-Credit Contact Hours	34,519	52,657	48,885	-7.2%

Employers Served

WDS Employers Served (Workforce)	69	105	190	81.0%
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Career Pathways Programs

Apprenticeship Related Instruction				
Career Coaches* (Access)	2,615	1,672	2,065	23.5%
Career Readiness Certificate** (Success)	23	34	60	76.5%
Middle College				
On Ramp***			258	
<i>Subtotal Career Pathways Programs</i>	<i>1,706</i>	<i>1,732</i>	<i>2,383</i>	<i>37.6%</i>

* Due to additional clarification on individual/small group coaching, Career Coach totals decreased in FY 2010.

** Differences in CRC data collection procedures may account for significant changes in college totals in FY 2011.

*** The On Ramp program began in FY 2011.

New River

	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2010-2011</u> <u>Percent Change</u>
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Workforce Development Courses

Non-Credit Headcount (unduplicated, includes community education)

Non-Credit Headcount (Access)	2,970	2,800	2,880	2.9%
Non-Credit Under-Represented Populations Served	15.6%	14.7%	14.9%	0.2%

Course Completers (duplicated count, does not include community education)

Custom Credit	544	586	459	-21.7%
Custom Non-Credit	1,277	2,214	1,804	-18.5%
Open Credit	665	516	169	-67.2%
Open Non-Credit	741	1,189	1,098	-7.7%
<i>Total Workforce Course Completers</i>	<i>3,227</i>	<i>4,505</i>	<i>3,530</i>	<i>-21.6%</i>
Non-Credit Contact Hours	32,880	102,782	91,644	-10.8%

Employers Served

WDS Employers Served (Workforce)	121	101	160	58.4%
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Career Pathways Programs

Apprenticeship Related Instruction	29	7	12	71.4%
Career Coaches* (Access)	2,334	1,016	1,719	69.2%
Career Readiness Certificate** (Success)	95	158	483	205.7%
Middle College	171	229	170	-25.8%
On Ramp***			25	
<i>Subtotal Career Pathways Programs</i>	<i>1,410</i>	<i>1,740</i>	<i>2,409</i>	<i>38.4%</i>

* Due to additional clarification on individual/small group coaching, Career Coach totals decreased in FY 2010.

** Differences in CRC data collection procedures may account for significant changes in college totals in FY 2011.

*** The On Ramp program began in FY 2011.

Northern Virginia

	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2010-2011</u> <u>Percent Change</u>
Workforce Development Courses				
Non-Credit Headcount (unduplicated, includes community education)				
Non-Credit Headcount (Access)	15,994	14,697	14,471	-1.5%
Non-Credit Under-Represented Populations Served	45.1%	36.7%	22.9%	-13.8%
Course Completers (duplicated count, does not include community education)				
Custom Credit				
Custom Non-Credit	1,810	1,566	1,927	23.1%
Open Credit				
Open Non-Credit	15,166	14,432	14,446	0.1%
<i>Total Workforce Course Completers</i>	<i>16,976</i>	<i>15,998</i>	<i>16,373</i>	<i>2.3%</i>
Non-Credit Contact Hours	733,538	669,356	667,805	-0.2%
Employers Served				
WDS Employers Served (Workforce)	368	306	344	12.4%
Career Pathways Programs				
Apprenticeship Related Instruction	60	319	480	50.5%
Career Coaches* (Access)	4,842	1,418	1,238	-12.7%
Career Readiness Certificate** (Success)	634	985	928	-5.8%
Middle College				
On Ramp***				
<i>Subtotal Career Pathways Programs</i>	<i>2,722</i>	<i>2,826</i>	<i>2,646</i>	<i>-6.4%</i>

* Due to additional clarification on individual/small group coaching, Career Coach totals decreased in FY 2010.

** Differences in CRC data collection procedures may account for significant changes in college totals in FY 2011.

*** The On Ramp program began in FY 2011.

Patrick Henry

	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2010-2011</u> <u>Percent Change</u>
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Workforce Development Courses

Non-Credit Headcount (unduplicated, includes community education)

Non-Credit Headcount (Access)	2,479	2,005	2,380	18.7%
Non-Credit Under-Represented Populations Served	74.9%	75.4%	62.2%	-13.2%

Course Completers (duplicated count, does not include community education)

Custom Credit	229	89	184	106.7%
Custom Non-Credit	1,520	1,517	2,125	40.1%
Open Credit	339	496	303	-38.9%
Open Non-Credit	1,017	644	627	-2.6%
<i>Total Workforce Course Completers</i>	<i>3,105</i>	<i>2,746</i>	<i>3,239</i>	<i>18.0%</i>
Non-Credit Contact Hours	43,369	31,556	35,456	12.4%

Employers Served

WDS Employers Served (Workforce)	129	127	203	59.8%
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Career Pathways Programs

Apprenticeship Related Instruction	12	11	6	-45.5%
Career Coaches* (Access)	4,407	3,256	2,950	-9.4%
Career Readiness Certificate** (Success)	164	198	142	-28.3%
Middle College		37	71	91.9%
On Ramp***			31	
<i>Subtotal Career Pathways Programs</i>	<i>3,502</i>	<i>3,441</i>	<i>3,200</i>	<i>-7.0%</i>

* Due to additional clarification on individual/small group coaching, Career Coach totals decreased in FY 2010.

** Differences in CRC data collection procedures may account for significant changes in college totals in FY 2011.

*** The On Ramp program began in FY 2011.

Paul D. Camp

	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2010-2011</u> <u>Percent Change</u>
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Workforce Development Courses

Non-Credit Headcount (unduplicated, includes community education)

Non-Credit Headcount (Access)	1,600	1,765	1,889	7.0%
Non-Credit Under-Represented Populations Served	31.3%	18.0%	18.8%	0.8%

Course Completers (duplicated count, does not include community education)

Custom Credit	36	31	24	-22.6%
Custom Non-Credit	1,349	1,840	2,084	13.3%
Open Credit	155	199	363	82.4%
Open Non-Credit	287	207	189	-8.7%
<i>Total Workforce Course Completers</i>	<i>1,827</i>	<i>2,277</i>	<i>2,660</i>	<i>16.8%</i>
Non-Credit Contact Hours	17,414	15,313	16,501	7.8%

Employers Served

WDS Employers Served (Workforce)	112	88	94	6.8%
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Career Pathways Programs

Apprenticeship Related Instruction				
Career Coaches* (Access)	1,417	25	780	3020.0%
Career Readiness Certificate** (Success)	26	148	29	-80.4%
Middle College				
On Ramp***			42	
<i>Subtotal Career Pathways Programs</i>	<i>173</i>	<i>54</i>	<i>851</i>	<i>1475.9%</i>

* Due to additional clarification on individual/small group coaching, Career Coach totals decreased in FY 2010.

** Differences in CRC data collection procedures may account for significant changes in college totals in FY 2011.

*** The On Ramp program began in FY 2011.

Piedmont Virginia

	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2010-2011</u> <u>Percent Change</u>
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Workforce Development Courses

Non-Credit Headcount (unduplicated, includes community education)

Non-Credit Headcount (Access)	4,548	4,476	4,203	-6.1%
Non-Credit Under-Represented Populations Served	32.6%	30.5%	27.7%	-2.8%

Course Completers (duplicated count, does not include community education)

Custom Credit	37			
Custom Non-Credit	3,074	3,355	2,734	-18.5%
Open Credit	37	59	31	-47.5%
Open Non-Credit	3,022	3,169	3,089	-2.5%
<i>Total Workforce Course Completers</i>	<i>6,170</i>	<i>6,583</i>	<i>5,854</i>	<i>-11.1%</i>
Non-Credit Contact Hours	94,083	87,493	89,425	2.2%

Employers Served

WDS Employers Served (Workforce)	97	104	241	131.7%
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Career Pathways Programs

Apprenticeship Related Instruction				
Career Coaches* (Access)	3,478	2,371	1,498	-36.8%
Career Readiness Certificate** (Success)	51	55	37	-32.7%
Middle College				
On Ramp***				
<i>Subtotal Career Pathways Programs</i>	<i>2,426</i>	<i>2,408</i>	<i>1,535</i>	<i>-36.3%</i>

* Due to additional clarification on individual/small group coaching, Career Coach totals decreased in FY 2010.

** Differences in CRC data collection procedures may account for significant changes in college totals in FY 2011.

*** The On Ramp program began in FY 2011.

Rappahannock

	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2010-2011</u> <u>Percent Change</u>
Workforce Development Courses				
Non-Credit Headcount (unduplicated, includes community education)				
Non-Credit Headcount (Access)	1,891	2,106	1,995	-5.3%
Non-Credit Under-Represented Populations Served	16.0%	11.5%	18.0%	6.5%
Course Completers (duplicated count, does not include community education)				
Custom Credit		15	97	546.7%
Custom Non-Credit	1,150	2,129	792	-62.8%
Open Credit	128	47	212	351.1%
Open Non-Credit	901	603	1,785	196.0%
<i>Total Workforce Course Completers</i>	<i>2,179</i>	<i>2,794</i>	<i>2,886</i>	<i>3.3%</i>
Non-Credit Contact Hours	23,878	19,357	26,242	35.6%
Employers Served				
WDS Employers Served (Workforce)	26	37	84	127.0%
Career Pathways Programs				
Apprenticeship Related Instruction	21	6	16	166.7%
Career Coaches* (Access)	1,476	548	1,287	134.9%
Career Readiness Certificate** (Success)	88	51	102	100.0%
Middle College	72	72	102	41.7%
On Ramp***			40	
<i>Subtotal Career Pathways Programs</i>	<i>677</i>	<i>738</i>	<i>1,547</i>	<i>109.6%</i>

* Due to additional clarification on individual/small group coaching, Career Coach totals decreased in FY 2010.

** Differences in CRC data collection procedures may account for significant changes in college totals in FY 2011.

*** The On Ramp program began in FY 2011.

Southside Virginia

	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2010-2011</u> <u>Percent Change</u>
Workforce Development Courses				
Non-Credit Headcount (unduplicated, includes community education)				
Non-Credit Headcount (Access)	2,205	2,717	3,458	27.3%
Non-Credit Under-Represented Populations Served	49.3%	43.3%	41.1%	-2.2%
Course Completers (duplicated count, does not include community education)				
Custom Credit	2,148	1,780	1,870	5.1%
Custom Non-Credit	1,644	2,114	2,788	31.9%
Open Credit	8,479	10,257	9,575	-6.6%
Open Non-Credit	878	1,014	1,111	9.6%
<i>Total Workforce Course Completers</i>	<i>13,149</i>	<i>15,165</i>	<i>15,344</i>	<i>1.2%</i>
Non-Credit Contact Hours	39,431	65,658	87,561	33.4%
Employers Served				
WDS Employers Served (Workforce)	164	203	215	5.9%
Career Pathways Programs				
Apprenticeship Related Instruction	6	54	69	27.8%
Career Coaches* (Access)	4,165	2,638	2,164	-18.0%
Career Readiness Certificate** (Success)	284	376	1,712	355.3%
Middle College	302	330	289	-12.4%
On Ramp***			62	
<i>Subtotal Career Pathways Programs</i>	<i>3,398</i>	<i>4,749</i>	<i>4,296</i>	<i>-9.5%</i>

* Due to additional clarification on individual/small group coaching, Career Coach totals decreased in FY 2010.

** Differences in CRC data collection procedures may account for significant changes in college totals in FY 2011.

*** The On Ramp program began in FY 2011.

Southwest Virginia

	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2010-2011</u> <u>Percent Change</u>
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Workforce Development Courses

Non-Credit Headcount (unduplicated, includes community education)

Non-Credit Headcount (Access)	325	258	166	-35.7%
Non-Credit Under-Represented Populations Served	28.4%	17.4%	19.9%	2.5%

Course Completers (duplicated count, does not include community education)

Custom Credit	175	199	144	-27.6%
Custom Non-Credit	33	15		
Open Credit	698	1,589	1,082	-31.9%
Open Non-Credit	13	19	28	47.4%
<i>Total Workforce Course Completers</i>	<i>919</i>	<i>1,822</i>	<i>1,254</i>	<i>-31.2%</i>
Non-Credit Contact Hours	285	228	224	-1.8%

Employers Served

WDS Employers Served (Workforce)	118	175	192	9.7%
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Career Pathways Programs

Apprenticeship Related Instruction				
Career Coaches* (Access)	3,729	3,298	2,622	-20.5%
Career Readiness Certificate** (Success)	49	77	70	-9.1%
Middle College				
On Ramp***			34	
<i>Subtotal Career Pathways Programs</i>	<i>3,375</i>	<i>3,368</i>	<i>2,726</i>	<i>-19.1%</i>

* Due to additional clarification on individual/small group coaching, Career Coach totals decreased in FY 2010.

** Differences in CRC data collection procedures may account for significant changes in college totals in FY 2011.

*** The On Ramp program began in FY 2011.

Thomas Nelson

	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2010-2011</u> <u>Percent Change</u>
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Workforce Development Courses

Non-Credit Headcount (unduplicated, includes community education)

Non-Credit Headcount (Access)	9,072	8,935	9,270	3.7%
Non-Credit Under-Represented Populations Served	44.2%	36.9%	28.3%	-8.6%

Course Completers (duplicated count, does not include community education)

Custom Credit	2,135	1,309	1,057	-19.3%
Custom Non-Credit	8,386	7,872	9,396	19.4%
Open Credit				
Open Non-Credit	2,437	2,821	2,686	-4.8%
<i>Total Workforce Course Completers</i>	<i>12,958</i>	<i>12,002</i>	<i>13,139</i>	<i>9.5%</i>
Non-Credit Contact Hours	124,589	136,524	142,197	4.2%

Employers Served

WDS Employers Served (Workforce)	1,045	950	966	1.7%
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Career Pathways Programs

Apprenticeship Related Instruction	719	744	731	-1.7%
Career Coaches* (Access)	3,973	1,571	1,740	10.8%
Career Readiness Certificate** (Success)	393	332	391	17.8%
Middle College		25	73	192.0%
On Ramp***				
<i>Subtotal Career Pathways Programs</i>	<i>2,672</i>	<i>2,718</i>	<i>2,935</i>	<i>8.0%</i>

* Due to additional clarification on individual/small group coaching, Career Coach totals decreased in FY 2010.

** Differences in CRC data collection procedures may account for significant changes in college totals in FY 2011.

*** The On Ramp program began in FY 2011.

Tidewater

	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2010-2011</u> <u>Percent Change</u>
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Workforce Development Courses

Non-Credit Headcount (unduplicated, includes community education)

Non-Credit Headcount (Access)	6,528	5,107	4,693	-8.1%
Non-Credit Under-Represented Populations Served	49.5%	44.5%	35.6%	-8.9%

Course Completers (duplicated count, does not include community education)

Custom Credit	4,768	3,186	2,491	-21.8%
Custom Non-Credit	6,492	4,335	5,094	17.5%
Open Credit	20,317	22,039	19,723	-10.5%
Open Non-Credit	1,763	1,621	1,355	-16.4%
<i>Total Workforce Course Completers</i>	<i>33,340</i>	<i>31,181</i>	<i>28,663</i>	<i>-8.1%</i>
Non-Credit Contact Hours	213,978	122,056	127,380	4.4%

Employers Served

WDS Employers Served (Workforce)	997	1,395	1,038	-25.6%
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Career Pathways Programs

Apprenticeship Related Instruction	932	1,007	1,018	1.1%
Career Coaches* (Access)	1,315	2,315	1,906	-17.7%
Career Readiness Certificate** (Success)	604	499	267	-46.5%
Middle College				
On Ramp***			52	
<i>Subtotal Career Pathways Programs</i>	<i>3,821</i>	<i>3,600</i>	<i>3,243</i>	<i>-9.9%</i>

* Due to additional clarification on individual/small group coaching, Career Coach totals decreased in FY 2010.

** Differences in CRC data collection procedures may account for significant changes in college totals in FY 2011.

*** The On Ramp program began in FY 2011.

Virginia Highlands

	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2010-2011</u> <u>Percent Change</u>
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Workforce Development Courses

Non-Credit Headcount (unduplicated, includes community education)

Non-Credit Headcount (Access)	1,251	849	1,038	22.3%
Non-Credit Under-Represented Populations Served	80.6%	74.9%	77.3%	2.4%

Course Completers (duplicated count, does not include community education)

Custom Credit				
Custom Non-Credit	1,255	707	436	-38.3%
Open Credit	805	946	1,020	7.8%
Open Non-Credit	810	636	787	23.7%
<i>Total Workforce Course Completers</i>	<i>2,870</i>	<i>2,289</i>	<i>2,243</i>	<i>-2.0%</i>
Non-Credit Contact Hours	9,604	7,135	12,957	81.6%

Employers Served

WDS Employers Served (Workforce)	90	137	151	10.2%
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Career Pathways Programs

Apprenticeship Related Instruction				
Career Coaches* (Access)	2,879	1,470	1,217	-17.2%
Career Readiness Certificate** (Success)	74	76	48	-36.8%
Middle College				
On Ramp***			24	
<i>Subtotal Career Pathways Programs</i>	<i>1,546</i>	<i>1,518</i>	<i>1,289</i>	<i>-15.1%</i>

* Due to additional clarification on individual/small group coaching, Career Coach totals decreased in FY 2010.

** Differences in CRC data collection procedures may account for significant changes in college totals in FY 2011.

*** The On Ramp program began in FY 2011.

Virginia Western

	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2010-2011</u> <u>Percent Change</u>
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Workforce Development Courses

Non-Credit Headcount (unduplicated, includes community education)

Non-Credit Headcount (Access)	3,894	2,434	2,845	16.9%
Non-Credit Under-Represented Populations Served	25.0%	27.2%	20.7%	-6.5%

Course Completers (duplicated count, does not include community education)

Custom Credit	1,055	1,010	794	-21.4%
Custom Non-Credit	4,658	2,332	2,481	6.4%
Open Credit	238	184	3,557	1833.2%
Open Non-Credit	401	501	573	14.4%
<i>Total Workforce Course Completers</i>	6,352	4,027	7,405	83.9%
Non-Credit Contact Hours	46,916	22,992	31,106	35.3%

Employers Served

WDS Employers Served (Workforce)	103	118	312	164.4%
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Career Pathways Programs

Apprenticeship Related Instruction				
Career Coaches* (Access)	3,067	4,533	2,357	-48.0%
Career Readiness Certificate** (Success)	130	117	185	58.1%
Middle College				
On Ramp***			43	
<i>Subtotal Career Pathways Programs</i>	4,650	4,718	2,585	-45.2%

* Due to additional clarification on individual/small group coaching, Career Coach totals decreased in FY 2010.

** Differences in CRC data collection procedures may account for significant changes in college totals in FY 2011.

*** The On Ramp program began in FY 2011.

Wytheville

	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2010-2011</u> <u>Percent Change</u>
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Workforce Development Courses

Non-Credit Headcount (unduplicated, includes community education)

Non-Credit Headcount (Access)	912	796	1,010	26.9%
Non-Credit Under-Represented Populations Served	35.9%	40.4%	48.9%	8.5%

Course Completers (duplicated count, does not include community education)

Custom Credit	734	1,134	1,307	15.3%
Custom Non-Credit	655	541	702	29.8%
Open Credit	1,586	2,157	1,760	-18.4%
Open Non-Credit	165	183	175	-4.4%
<i>Total Workforce Course Completers</i>	<i>3,140</i>	<i>4,015</i>	<i>3,944</i>	<i>-1.8%</i>
Non-Credit Contact Hours	5,821	7,222	9,385	30.0%

Employers Served

WDS Employers Served (Workforce)	92	151	198	31.1%
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Career Pathways Programs

Apprenticeship Related Instruction	50	32	1	-96.9%
Career Coaches* (Access)	2,010	1,969	1,974	0.3%
Career Readiness Certificate** (Success)	227	50	97	94.0%
Middle College				
On Ramp***			34	
<i>Subtotal Career Pathways Programs</i>	<i>2,051</i>	<i>2,067</i>	<i>2,106</i>	<i>1.9%</i>

* Due to additional clarification on individual/small group coaching, Career Coach totals decreased in FY 2010.

** Differences in CRC data collection procedures may account for significant changes in college totals in FY 2011.

*** The On Ramp program began in FY 2011.

Appendix D: Non-Credit Headcount Detail

Non-Credit Headcount by Course Type 2009 to 2011							
College	Fiscal Year	Custom	Limited	Open	Workforce Sub-Total	Community Service	Non-Credit Total
Blue Ridge	2009	246	4,010	1,153	5,393	989	6,342
	2010	304	4,179	1,325	5,541	1,100	6,590
	2011	194	3,737	1,474	5,248	1,069	6,268
CCWA	2009	1,330	4,985	3,954	10,244	1	10,245
	2010	1,801	3,789	3,247	8,820	30	8,849
	2011	1,289	3,837	3,608	8,685	.	8,685
Central Virginia	2009	921	416	238	1,575	918	2,484
	2010	328	521	627	1,393	872	2,262
	2011	368	863	383	1,603	957	2,556
Dabney S. Lancaster	2009	190	84	28	302	683	978
	2010	80	.	.	80	999	1,078
	2011	56	.	394	450	772	1,192
Danville	2009	473	.	277	717	69	854
	2010	304	.	190	493	53	839
	2011	420	.	360	772	.	1,097
Eastern Shore	2009	471	.	337	803	11	814
	2010	229	343	617	1,180	85	1,180
	2011	204	154	362	645	.	645
Germanna	2009	164	625	1,416	2,181	861	3,023
	2010	86	932	1,116	2,132	765	2,890
	2011	59	567	1,653	2,269	646	2,908
Lord Fairfax	2009	.	3,440	2,475	5,915	149	6,050
	2010	.	2,551	2,137	4,705	661	5,356
	2011	277	1,949	2,989	5,180	522	5,689
Mountain Empire	2009	1,737	.	553	2,225	.	2,225
	2010	2,039	.	442	2,442	30	2,442
	2011	1,422	.	1,611	2,899	.	2,899
New River	2009	604	1,548	556	2,681	184	2,862
	2010	900	881	935	2,630	173	2,800
	2011	977	921	852	2,726	164	2,880
Northern Virginia	2009	1,206	236	10,312	11,719	3,116	14,878
	2010	1,101	151	10,041	11,241	3,602	14,697
	2011	773	787	9,473	10,982	3,586	14,471

College	Fiscal Year	Custom	Limited	Open	Workforce Sub-Total	Community Service	Non-Credit Total
Patrick Henry	2009	625	335	815	1,750	657	2,355
	2010	514	505	517	1,518	320	2,005
	2011	636	929	482	2,034	319	2,380
Paul D. Camp	2009	114	1,052	236	1,401	130	1,528
	2010	253	1,255	203	1,702	64	1,765
	2011	187	1,395	180	1,761	130	1,889
Piedmont Virginia	2009	351	2,195	1,783	4,321	49	4,353
	2010	561	2,023	1,947	4,475	5	4,476
	2011	495	1,731	1,997	4,203	.	4,203
Rappahannock	2009	93	772	555	1,419	298	1,712
	2010	117	1,155	504	1,792	324	2,106
	2011	72	636	1,306	1,900	101	1,995
Southside Virginia	2009	256	870	672	1,772	275	2,027
	2010	357	1,362	888	2,582	145	2,717
	2011	365	1,912	923	3,183	285	3,458
Southwest Virginia	2009	52	.	185	237	62	299
	2010	84	.	155	239	19	258
	2011	.	.	143	143	23	166
Thomas Nelson	2009	3,591	1,831	1,559	6,885	1,469	8,332
	2010	3,956	1,935	1,764	7,549	1,403	8,935
	2011	3,845	2,784	1,541	7,998	1,294	9,270
Tidewater	2009	2,442	1,497	1,860	5,796	371	6,158
	2010	1,808	720	1,731	4,119	992	5,107
	2011	2,006	557	1,320	3,735	962	4,693
Virginia Highlands	2009	524	202	480	1,188	10	1,198
	2010	234	87	525	834	15	849
	2011	232	132	679	1,027	14	1,038
Virginia Western	2009	967	2,148	356	3,469	60	3,529
	2010	730	1,145	468	2,320	114	2,434
	2011	455	1,660	562	2,668	178	2,845
Wytheville	2009	426	76	214	716	24	863
	2010	396	126	249	770	.	796
	2011	692	55	230	913	.	1,010
VCCS	2009	16,783	26,322	30,014	72,709	10,386	83,109
	2010	16,182	23,660	29,628	68,557	11,771	80,431
	2011	15,024	24,606	32,522	71,024	11,022	82,237
Note: Headcount by category does not include courses identified as assessments but included in the overall headcount.							